



# Innovative system Acceptance Certificate

**Issue date:** 10/03/25  
**Reference number:** 4108  
**Issue:** 01

**Innovative System Owner:** Travis Perkins Trading Company Limited  
Rye Hill House,  
Rye Hill Close,  
Lodge Farm Industrial Estate,  
Northampton,  
NN5 7UA.

**Innovative System Name:** WholeHouse

**Generic form:** Building Information Modelling (BIM) System

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NHBC Services Ltd has reviewed the following information (the System Manual) related to the Innovative system supplied by the Innovative System Owner:

- WholeHouse System Manual – 25<sup>th</sup> February 2025

Relying on the information provided by the Innovative System Owner, NHBC Services Ltd considers that the Innovative system can meet NHBC Standards.

Additional requirements must be met in order for a new home to qualify for Buildmark cover. Buildmark cover for new homes will only be issued to Builders or Developers in accordance with the latest version of the NHBC Rules (a copy of which can be found at [www.nhbc.co.uk](http://www.nhbc.co.uk)).

This acceptance certificate is valid until such time as it is no longer published or authorised by NHBC. Readers are advised to check the validity and latest issue number of this Certificate by either referring to our website at [www.nhbc.co.uk/accepts](http://www.nhbc.co.uk/accepts) or contacting NHBC directly.

**Issued by:**

A handwritten signature in black ink, appearing to be 'M. Smith', is written over a light blue horizontal line.

Technical Innovation Manager

NHBC Services Ltd



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## Description, Scope and intended use.

The system is an online, web-based platform, intended for use by NHBC Registered Builders & Developers. The System allows customisation of five house type 'chassis'. The houses can be plotted within a site layout, as terrace, semi-detached or detached configurations, based on the chassis specifications, below;

HT 1 - W	HT 2 - B	HT 3 - L	HT 4 - G	HT 5 - S
Detached	Detached	Detached	-	Detached
Semi-Detached	Semi-Detached	Semi-Detached	Semi-Detached	-
Terrace	Terrace	Terrace	Terrace	-

The house types are displayed on the platform in a BIM environment and allows the user to output documentation for their specific customisation options, including plans, elevations, construction details and BoMs. The System output consists of various packages, which are shared with various stakeholders, Planning, Marketing and Construction Packs.

The System is for use in England exclusively and is only valid for the reviewed house types.

Ancillary items of the System can be considered as the physical materials and construction, these are only included within the System when built as specified in the System Manual.

## Extent of review for NHBC Warranty on NHBC Registered Sites

NHBC Services Ltd has undertaken a technical review of the System Manual as set out in line with the NHBC Accepts Technical Document for Innovative systems. The NHBC Accepts Service is intended solely to provide confidence that the Innovative system meets NHBC Standards and is not intended as evidence of performance for any other purpose. Appraisal of the Innovative system against building regulations is not carried out as part of this Service.

NHBC Accepts is not an independent accreditation scheme or any form of performance guarantee and third parties should engage with the relevant manufacturer on performance of their product. No documentation, information and advice relating to NHBC Accepts may be adapted, disclosed, or distributed to any third party. NHBC Services Ltd accepts no duty of care and assumes no responsibility to any third party. Any third party who chooses to rely upon an NHBC Accepts certificate (or any documentation, information and advice relating to the NHBC Accepts service) shall do so entirely at their own risk and NHBC Services Ltd accepts no duty of care or liability for any damage or loss, however caused, in connection with the use of or reliance on any documentation, information and advice relating to NHBC Accepts.



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## Exclusions and Limitations

This Acceptance Certificate is made out solely to the System Owner. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the System Owner arising out of, or in connection with, this Acceptance Certificate.

Exclusions and limitations are set out in the System Manual. Additional considerations in the use of the Innovative system include:

- The regional housebuilder or developer is responsible for the site installation, where these are not a NHBC member then the applicant builder process must be followed.
  - Limitations based on the structural calculation value. Any site which exceeds the values are outside the scope of the System;
    - The house is not located in an orographic category 2, 3 or 4
    - The house is located on a site in England, more than 2km from the coast but no greater than 150m site altitude
    - Any proposed site locations outside of the assumptions above requires a site-specific assessment of Diagrams 6 & 7 of Approved Document Part A
    - Maximum permissible wind load should be checked against site specific, and house type appropriate wind speeds and conditions.
  - Guidance from Approved Document Part A, Section 2B, must be followed in areas at risk of Longhorn Beetles
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